State Travel Management Program

Rental Car Contracts

The rental car contracts for March 31, 2004, through March 31, 2006, have been awarded to ADVANTAGE RENT-A-CAR, AVIS RENT A CAR SYSTEM, INC., and ENTERPRISE RENT-A-CAR.

Eligibility: Services provided by the rental car contracts are for official state business travelers, which includes elected and appointed state officers; state agency employees; employees of state institutions of higher education; employees and officers of participating Texas counties, municipalities, public junior/community colleges, and school districts; and other persons traveling on behalf of state agencies when their travel expenses are paid by the State in accordance with guidelines established by the Comptroller of Public Accounts. This includes, but is not limited to, wards of the state, prisoners, and indigent patients being transported by the State.

Information regarding the new services provided under the rental car contracts can be found in the Rental Car Contract Provisions. Rental locations that are on airport property may have different rates than suburban-type locations. (Locations that are not on airport property are call suburban locations.) Advantage's rates are different for airport and surburban locations. Avis' rates are the same for both types of locations, but different for In-State and Out-of-State locations. Enterprise's rates are the same for both types of locations. The new contract rates are listed below.

With all three vendors, the state traveler MUST give the assigned state agency or TBCP Co-Op identifier number in order to obtain the State of Texas contract rental car rates.

To make sure that our contract travel vendors are adhering to the contract, we ask travelers to call our office at 512-463-3559 to report favorable or negative comments. A traveler may report a comment or

incident by completing the <u>Rental Car Survey Form</u>. The traveler feedback is important to the STMP to ensure that travel contracts are negotiated that serves the travel needs of the state traveler.

- Advantage Rent-A-Car
- Avis Rental Car System, Inc.
- Enterprise Rent-A-Car

ADVANTAGE RENT-A-CAR

State of Texas reservation number for Advantage is **1-866-404-8253**. To make a reservation on-line, click on the State of Texas "Advantage Easy Book" Web site below:

"Advantage Easy Book"

The State of Texas rate identifier is the **state agency 3-digit number + the letters TXC** (**no space between the numbers and the TXC**).

State of Texas customer service number for Advantage is **1-800-777-5524**.

Rate Structure effective April 5, 2004, through March 31, 2006:

ADVANTAGE RENT-A-CAR Airport Locations Rates					
Car Type	Effective Dates	<u>Daily</u>	Weekly	Monthly	
Compact	04/05/04 thru 03/31/06	\$32.00	\$176.00	\$704.00	
Intermediate	04/05/04 thru 03/31/06	\$33.00	\$181.00	\$724.00	
Full-size	04/05/04 thru 03/31/06	\$36.00	\$198.00	\$792.00	
Mini-van	04/05/04 thru 03/31/06	\$50.00	\$275.00	\$1,100.00	
SUV (midsize)	04/05/04 thru 03/31/06	\$57.00	\$313.00	\$1,252.00	
SUV (large)	04/05/04 thru 03/31/06	\$80.00	\$440.00	\$1,760.00	

Suburban Locations Rates				
Effective Dates	Daily	Weekly	Monthly	
04/05/04 thru 03/31/06	\$29.00	\$159.00	\$636.00	
04/05/04 thru 03/31/06	\$31.00	\$170.00	\$680.00	
04/05/04 thru 03/31/06	\$34.00	\$187.00	\$748.00	
04/05/04 thru 03/31/06	\$50.00	\$275.00	\$1,100.00	
04/05/04 thru 03/31/06	\$57.00	\$313.00	\$1,252.00	
04/05/04 thru 03/31/06	\$80.00	\$440.00	\$1,760.00	
	Effective Dates 04/05/04 thru 03/31/06 04/05/04 thru 03/31/06	Effective Dates Daily 04/05/04 thru \$29.00 04/05/04 thru \$31.00 04/05/04 thru \$34.00 04/05/04 thru \$50.00 04/05/04 thru \$57.00 04/05/04 thru \$57.00 04/05/04 thru \$57.00	Effective Dates Daily Weekly 04/05/04 thru \$29.00 \$159.00 04/05/04 thru \$31.00 \$170.00 04/05/04 thru \$34.00 \$187.00 04/05/04 thru \$50.00 \$275.00 04/05/04 thru \$57.00 \$313.00 04/05/04 thru \$57.00 \$313.00	

AVIS RENTAL CAR SYSTEM, INC.

State of Texas reservation number for Avis is **1-800-331-1212**.

The State of Texas rate identifier is **F999** + the state agency 3-digit number.

To make a reservation on-line:

- 1. After reviewing the following steps, log-on to "Avis" Web site link below.
- 2. Enter rental date, time and location on "Avis" Web site.
- 3. If available, enter your Avis wizard number and arriving airline (optional).
- 4. Select "Continue" and you will advance to the Rates and Discounts screen.
- 5. You must choose the option labeled "Check my corporate rate".
- 6. Enter your Avis Worldwide discount number. F999 plus your 3-digit state agency code. (ex. F999303).
- 7. Select "Continue" and you will advance to the Car selection screen.
- 8. Select a car type and continue, you will advance to the Rate Confirmation screen.
- 9. DO NOT accept the optional coverages, Loss Damage Waiver and Additional Liability is built into the rate.
- 10. Select "Continue," enter your name and e-mail address to receive an e-mail confirmation.
- 11. Select the "Make Reservation" button and your car will be reserved.
- 12. A confirmation page will appear with your reservation number.

Avis Rent A Car

State of Texas customer service number for Avis is 1-800-525-7521, extension 1144.

Rate Structure effective April 15, 2004, through March 31, 2006:

	AVIS RENT A	CAR		
TEXAS Airport/Suburban Locations Rates				
Car Type	Effective Dates	<u>Daily</u>	Weekly	Monthly
Compact	04/15/04 thru 03/31/06	\$33.50	\$201.00	\$804.00
Intermediate	04/15/04 thru 03/31/06	\$35.50	\$213.00	\$852.00
Full-size	04/15/04 thru 03/31/06	\$37.50	\$225.00	\$900.00
Mini-van	04/15/04 thru 03/31/06	\$47.50	\$285.00	\$1,140.00
SUV (midsize)	04/15/04 thru 03/31/06	\$47.50	\$285.00	\$1,140.00
SUV (large)	04/15/04 thru 03/31/06	\$n/a	\$n/a	\$n/a
OUT-OF	-STATE Airport/Subu	rban Lo	cations R	ates
Car Type	Effective Dates	Daily	Weekly	Monthly
Compact	04/15/04 thru 03/31/06	\$35.50	\$213.00	\$852.00
Intermediate	04/15/04 thru 03/31/06	\$37.50	\$225.00	\$900.00
Full-size	04/15/04 thru 03/31/06	\$39.50	\$237.00	\$948.00
Mini-van	04/15/04 thru 03/31/06	\$49.50	\$297.00	\$1,188.00
SUV (midsize)	04/15/04 thru 03/31/06	\$49.50	\$297.00	\$1,188.00
SUV (large)	04/15/04 thru 03/31/06	\$n/a	\$n/a	\$n/a

Out-of-State Provisions:

The table below provides the out-of-state AVIS locations that have limited participation in the contract. All other out-of-state AVIS locations not listed, provide full participation in the contract.

Table Legend:

Location - State and City where rental will occur.

Corp or Licensee - Designates if location is owned by Avis or a licensee.

State Rate - Designates if location honors the State rate (Y=yes; N=no).

LDW - Designates if location honors the Loss Damage Waiver insurance (LDW), (Y=yes; N=no).

UNL - Designates if location honors the unlimited mileage provision (Y=yes; N=no).

Comments - Designates if location will assess an additional daily surcharge.

ENTERPRISE RENT-A-CAR

State of Texas reservation Number for Enterprise is **1-888-291-0359**.

The State of Texas rate identifier is the letters TX + the state agency 3-digit number or TBPC Co-Op 5-digit member number.

To make a reservation on-line:

- 1. After reviewing the following steps, click on the State of Texas "Enterprise" Web site link below.
- 2. Enter your location of choice and dates.
- 3. Enter your State of Texas agency rate identifier and click on search.
- 4. On the next page, enter (TEX) for State Agency's or (UNI) for Institutions of Higher Education and click on sign in.
- 5. Now follow the directions on the next page on the Web site.

"Enterprise Rent-A-Car"

State of Texas customer service number for Enterprise is **1-800-250-4501**, ask for Heather Pastrick.

Rate Structure effective April 2, 2004, through March 31, 2006:

ENTERPRISE RENT-A-CAR

Airport/Suburban Locations Rates				
Car Type	Effective Dates	<u>Daily</u>	Weekly	Monthly
Compact	04/02/04 thru 03/31/06	\$28.00	\$154.00	\$616.00
Intermediate	04/02/04 thru 03/31/06	\$30.00	\$165.00	\$660.00
Full-size	04/02/04 thru 03/31/06	\$33.00	\$181.00	\$724.00
Mini-van	04/02/04 thru 03/31/06	\$49.00	\$269.00	\$1,076.00
SUV (midsize)	04/02/04 thru 03/31/06	\$56.00	\$308.00	\$1,232.00
SUV (large)	04/02/04 thru 03/31/06	\$79.00	\$435.00	\$1,740.00

Out-Of-State Provisions:

Rentals outside the State of Texas will be subject to a \$9/day surcharge at all out-of-state airport locations other than the locations listed below.

Shreveport, LA No surcharges.

Los Angeles, CA \$5.00/day surcharge on all car classes.

Albuquerque, NM No surcharges.

Washington, DC \$7.00/day surcharge on all car classes.

Denver, CO No surcharges.

Orlando, FL \$2.00/day surcharge on all car classes.
San Jose, CA \$5.00/day surcharge on all car classes.
Baltimore, MD \$7.00/day surcharge on all car classes.
Atlanta, GA \$7.00/day surcharge on all car classes.
San Diego, CA \$7.00/day surcharge on all car classes.

(There are five locations in Hawaii participating in the contract. No participating locations in Alaska.)

Out-Of-County Provisions:

Canada is the only Out-of-Country location with limited participation in 240 locations.

(Revised 03/31/04)